Serial No. 10/733,326 Voluntary Amendment

REMARKS

Claims 1-4, 6-16, 18-26 and 28-34 are pending in the present application.

Claims 5, 17 and 27 have been cancelled by way of a previous amendment.

Claims 1, 13 and 23 have been amended for clarity.

Favorable reconsideration and allowance of this application are respectfully requested.

Respectfully Submitted,

Avaya Inc.

/Colin Climie/ By:

Colin C. Climie, Registration. No. 56,036

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Customer No.: 23577